



### CLAIMS PROCEDURE

In the event the buyers have a complaint with respect to the items listed under covered items above, they must give written notice of any alleged defect with respect to such items to the builder within fourteen days of the date that they are discovered. As delay will cause extra damage. If the warranty issue is related to the following items it will be the buyer's responsibility to contact directly and make arrangements for a service call with the listed subcontractor.

- |     |                      |                            |              |
|-----|----------------------|----------------------------|--------------|
| 1.  | Heating & Air        | Franklin Heating & Cooling | 615-790-7208 |
| 2.  | Plumbing             | Paul Hasty Plumbing        | 615-373-0533 |
| 3.  | Electrician          | Mr. Sparky Electric        | 615-401-1166 |
| 4.  | Audio/Video          | NAV                        | 615-376-2240 |
| 5.  | Cabinets             | Franklin Kitchen Center    | 615-794-1161 |
| 6.  | Tile Installer       | CD Stoneworks              | 615-947-2623 |
| 7.  | Gutters              | BPI                        | 615-244-9420 |
| 8.  | Roofing              | Five Points Roofing Co.    | 615-794-4001 |
| 9.  | Hardwood Floor       | Vision Floors              | 615-400-3114 |
| 10. | Garage Door          | Fireworks, Inc.            | 615-244-7286 |
| 11. | Fireplace            | Fireworks, Inc.            | 615-244-7286 |
| 12. | Termite Treatment    | H&H Termite & Pest Control | 931-486-1020 |
| 13. | Lighting, Door Knobs | Graham's Lighting          | 615-244-9420 |
| 14. | Mirrors, Shwr Drs    | BPI                        | 615-244-9420 |
| 15. | Carpet               | Carpet Source              | 615-673-6344 |
| 16. | Landscape            | SouthBranch Nursery        | 615-893-4030 |
| 17. | Irrigation           | Performance Irrigation     | 615-673-6344 |

Seller's 

Buyer's \_\_\_\_\_, \_\_\_\_\_